



M.Y. ANNA

c/o Inserve, Ltd, Office 23, Universal Marina, Crableck Lane, Southampton. SO1 7ZN. UK

Monday, June 25, 2012

Dear Scott,

On behalf of my owner and crew may I thank you and your team for the professional and friendly way you organized and ran our two visits to Raffles Marina. In particular I am extremely grateful for the way you coordinated the tricky formalities with the local authorities, gathered the stores requirements and took away the "hassle" normally associated with these fleeting visits.

Without doubt the personal interest taken by Joan, yourself and your staff is second to none – thank you.

As we start heading back towards the Mediterranean MY Anna looks forward to hopefully passing through the Malacca Straits and popping into Singapore to see you in the not too distant future.

Yours Sincerely,

**Paul Cook
Captain
MY ANNA**

