



HEMISPHERE

15th April 2017

Dear Gordon and APS Team,

Having sailed Hemisphere in and out of over fifty plus countries during her circumnavigation over the last five years and a half years I have encountered an array of service given by local agents. I do my due diligence to research and talk to agents before arriving in a new country and as you know I unfortunately picked a competitor of APS to work with originally in western Malaysia and Thailand, but soon regretted the decision. To help other captains heading to Thailand in the seasons to come, I'm happy for you to post the following on your website if desired.

"Hemisphere originally employed the services of a competing agent in Malaysia and Thailand, but following countless incidents of poor performance in the first 10 days I had no choice but to move the business to Gordon, JoJo and the APS team during a 24hour turnaround. Throwing APS in at the deep-end with last minute requests to pick-up the pieces from the other agency with guests already onboard, it was evident that APS should be the first choice for anyone considering cruising Thailand, Hemisphere continued to enjoy the excellent service of APS as she cruise north and explored Myanmar. Thank you Gordon and Jojo".

Please feel free to pass along my contact details to captains or management companies who would like verification of this reference.

Thanks again for everything, and I look forward to seeing you in a few years when we pass by on our next lap around.

All the best,

Gavin Bladen

Capt,


HEMISPHERE
Bloody Bay
Official No. 743609